

## From the Desk of the CEO

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QRC Team,

Although we have faced a number of challenges in the past, none have been of this magnitude. I know all of you and your families are dealing with hardship and uncertainty every day. I hope the new "CARE ACT" that was approved by Congress last week will provide you with some much needed relief. I am not an expert on the new bill so I will not attempt to explain the details. Please check on-line to see what might be coming your way.

Please remember that QRC is a great company with a very resilient team of managers. There is a reason why QRC received Applebee's Franchise of the Year Award two years ago, and also why QRC's sales Performances and SPA Scores are always near the top of the ranking. That reason is you, our entire teams all working together towards those goals.

Please know that your leadership team is already working on a formal plan to reopen our closed restaurants. I wish I could commit to a date on that plan, but unfortunately no one can predict the timing on the decline of the virus. However, once the details of the "Reopening Plan" have been finalized, we will begin to communicate it so you are all aware of the action we must take. Until next week's QRC Newsletter, Please take care of yourselves and your families.

We will win this war!

See you soon!

Kurt



