



#NOTICABLY BETTER TEAM #VETERANS DAYPRIDE

QRC Newsletter

November 2020

Veterans Day

By Kristi White

I wanted to take a moment and thank our QRC family for everything they do and would like to recognize our Managers that have served our country in the Armed Forces.

These are people who have dedicated themselves to protect the freedom that we all enjoy. We are so fortunate that they have chosen to be a part of our QRC family.

It is with honor that these Managers are recognized as part of the QRC family.

Ryan Aafedt- United States Marines

Bryan Ayers- United States Air Force

Matthew Brune – United States Army

Kenneth Burwell- United States Navy

Brittany Butler- Army National Guard

Victor Chandler- United States Air Force

Flip Coleman- United States Army

Ralph Douglas- United States Army

Greg Finsley- United States Navy

William Garner- United States Army

Robert Kidd- United States Army

Almishal Marshall- United States Navy

Bruce Mullins- United States Army

Armaan Pathakk- United States Air Force

Abdulla Sutherland- United States Navy

Rickey Wallace- United States Army

Angee Yingling- United States Army

Jeremy Yarbrough- United States Army

To any other manager that has served that may have been missed on this list, Thank You!

I would also like to extend a heartfelt thank you to all of our Crewmembers that have served or are currently serving in the military.

Thank you all for your sacrifice, your bravery, and the example you set for us all. We are truly grateful that you are a part of the QRC family.



Thanksgiving Turkey Brownies

Ingredients

- 1 box your favorite brownie mix
- Miniature peanut butter cups
- Fall colored M&Ms or chocolate candy pieces
- Candy eyes
- Candy corn
- Canned frosting

Instructions

Prepare and bake the brownies according to the instructions on the back of the box. Once the brownies are baked, allow them to cool completely before decorating.

1. Once the brownies have cooled, cut them into 3 inch circles.
2. Add a little icing to the back of a peanut butter cup to add the turkey body.
3. Add the candy eyes and a red chocolate candy for the beak/gobbler. Set the chocolate candy on its side so it looks more like a beak.
4. Add 4-5 candy corn to make the turkey feathers.

Extraordinary Apples!

Management Leaders

Al Cunningham works in Chattanooga, TN. He has been with the QRC family for 4 years. He says his biggest blessing has been reuniting with his 18 year old son. When he is not working in the restaurant, he enjoys playing billiards and working out. He is also a very avid collector of whiskey shot glasses that he has been collecting for years.



Callie Worley works in Johnson City, TN. She has been with us since November 2019. She is currently attending ETSU for her Master's in Early Childhood Education. She works mornings at a K-12 school and spends her evenings serving with us. She has been involved with Lamplight

Theatre in Kingsport. She does shows all times of the year from Valentine's to Christmas. The theater holds a camp every year called I.A (I am Accepted) and it is for at risk and underprivileged kids to get away from whatever situation they were in, and learn about God and how to prepare them when they returned to their lives back home. She is a counselor for these camps and volunteers at their events to raise money so that they can provide school supplies and Christmas presents. Her goal is to teach middle or high school. We are fortunate to have such an inspiring person in the QRC family!



Extraordinary Crewmembers!

Want to nominate Next month's Extraordinary Apple?



Scan the QR Code or go to the Company website: qrcilc.net

- Tell us why you want to nominate this person
- Tell us about their extraordinary accomplishment outside of work

- Upload a pic of this person
- Deadline for entry is the 3rd week of the month

Meet the Support Center Staff!



Meet Janet McCool! Anyone that has called the Support Center has spoken to her. She is the receptionist that takes calls and routes them to their proper destination. That is one of her many job duties! We just celebrated 19 years with her as part of the QRC family. On her off days she enjoys hanging out with her dog, Diamond Pie. She loves animals and watching the wildlife graze in her back yard. The office is a better place with her sense of humor and sweet nature as she greets everyone that comes to the office.

Referrals for Bonus Cash

By: Grant Layton

As we get closer to getting back to a new normal, Now is a good time to invite friends or former co-workers to join the QRC team.

If you know someone that lost their job due to the pandemic, invite them to visit

www.qrc.net/nowhiring or text the word "Apple" to 205-512-9119 to apply!

You can enjoy a referral bonus if they are hired!

As a reminder...

If you refer an hourly crewmember, you receive a \$100 bonus after the new crewmember has been with QRC for 90 days. Manager referrals are \$1000!

Thank you for all you do to make

Benefits!

www.benefitsforeveryone.com/?employer=QRC

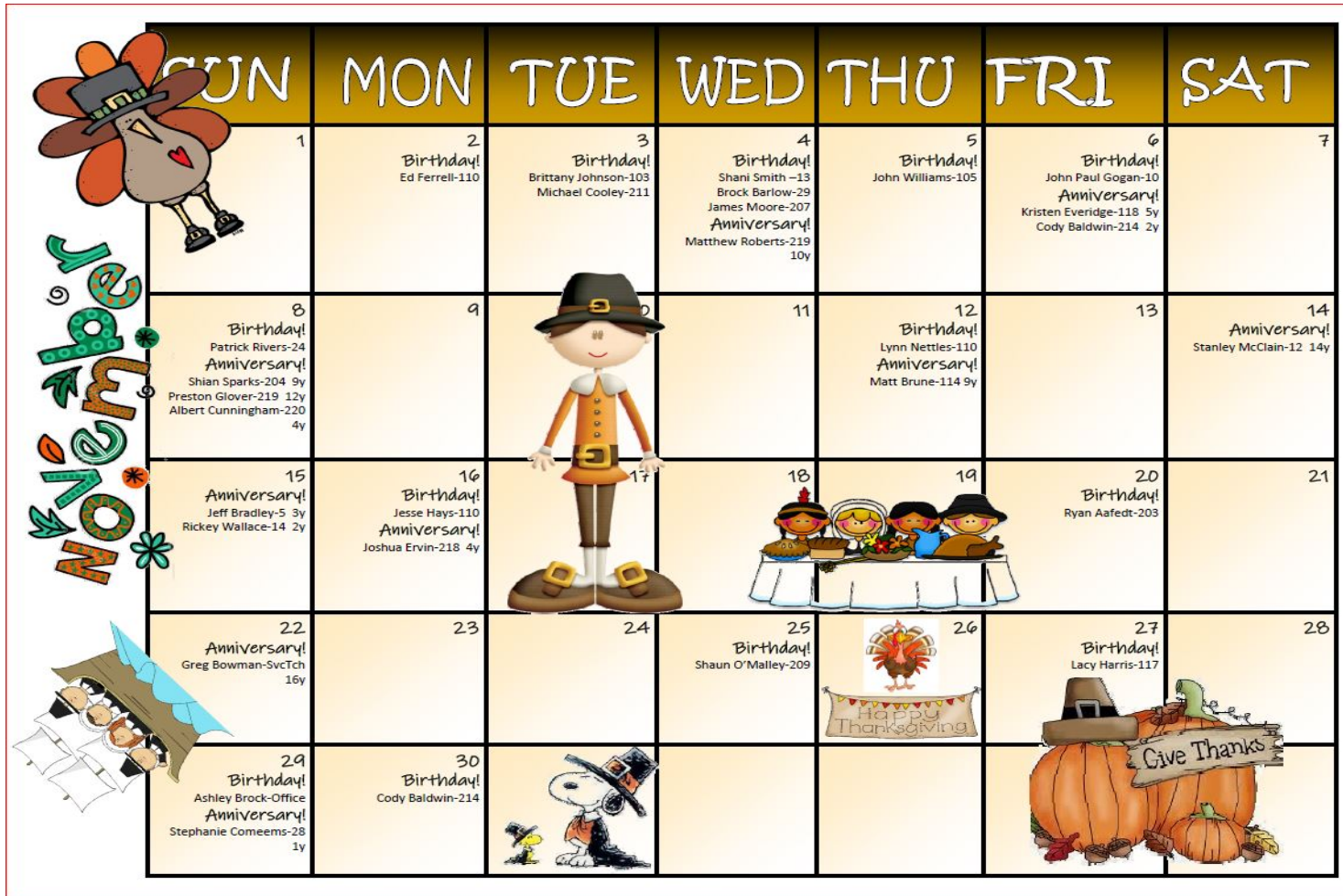
This platform is open to our friends, family, and children that are over the age of 26 and not eligible for a dependent status.

COVID CORNER-

We are still adjusting to the new "normal". Please keep in mind...

- Masks are still required at work for FOH and BOH
- If you have tested for COVID-19, and are waiting on results-REPORT IT to your manager by phone
- DO NOT come to work if you are experiencing symptoms-report it to your manager by phone

We are committed to keeping everyone safe, but it is up to you to stop the spread of this virus.



Guest Praise!

#NoticeablyBetterTeam

My wife and I were out near West Town mall and decided to go to the Applebee's on Cedar Bluff for some Friday night drinks. We never go to the Applebee's near our house because we never receive good service, however this Applebee's location was definitely the best one we have been to. We sat at a table in the bar. Hannah was our waitress. She greeted us quick and brought out waters without us asking. She was knowledgeable about the bar's alcohol selection and the new drink specials and even suggested some other drinks for us to try. She made us a peanut butter and jelly shot with peanut butter flavored whiskey and it was fantastic. She made sure we had great drinks and hot food. Our appetizers came out in the perfect timing and the quality was actually pretty good. She checked back on us multiple times, made us feel like regulars, and was very easy and friendly to talk to. One of the best experiences we have had at an Applebee's. We wanted to commend this store for the wonderful time out we had since COVID and for the wonderful service we received from Hannah. We will definitely be willing to drive out the extra distance just for the amazing service we got. We will be coming back to Applebee's Cedar Bluff! – **Frank Z , Knoxville , TN**

This afternoon my husband and I stopped in to Applebee's to get dinner. My husband wasn't feeling well so we got it to go. Alexis P brought us menus, took our order, we waited in our truck and she endured we got all we ordered and brought it out to us. Her kindness was greatly appreciated. Her work ethic was commendable. Alexis P not only sets the Example for Customer Service, but the Standard. Alexis P has a beautiful heart, phenomenal customer service and is an asset to Applebees. Please give her a promotion and a raise!!!!!! – **Regina B, Gadsden,AL**

Had wonderful service at Grenada,MS restaurant by a young man named Easton. Food and service were perfect. – **Jessica Q, Nesbit,MS**