



QRC Family,

The COVID-19 Crisis began to creep into the Southeast just one short month ago, and it seems like life has completely changed. Many of the freedoms and simple routines we enjoyed (Family Gatherings, Movies, Restaurants, Gyms, etc) have now become activities we are anxious to experience once again. Although, these are significant changes to all of our lives, the thing that has not changes is the resolve of our QRC Team.

I continue to hear positive optimism from our team, even some that have been temporarily furloughed. I spoke with several managers yesterday and heard comments like:

“It’s going to take more than a pandemic and tornadoes to beat us down”

“Yes, it will be different. But we will figure it out and get our sales back”

“We have all the proper procedures in place to keep our team safe from any contact. We are just waiting on those masks”

“QRC has eliminated my major stress about losing my BCBS for my family”

Comments like these make me so proud to be a part of this organization. These are the resilient attitudes that will be all odds. As we shift our focus to re-opening restaurants, QRC will help to clear the path for other groups.

Thank you all for who you are and the positive things you accomplish.

Take care of yourselves and your neighbors.

Kurt